



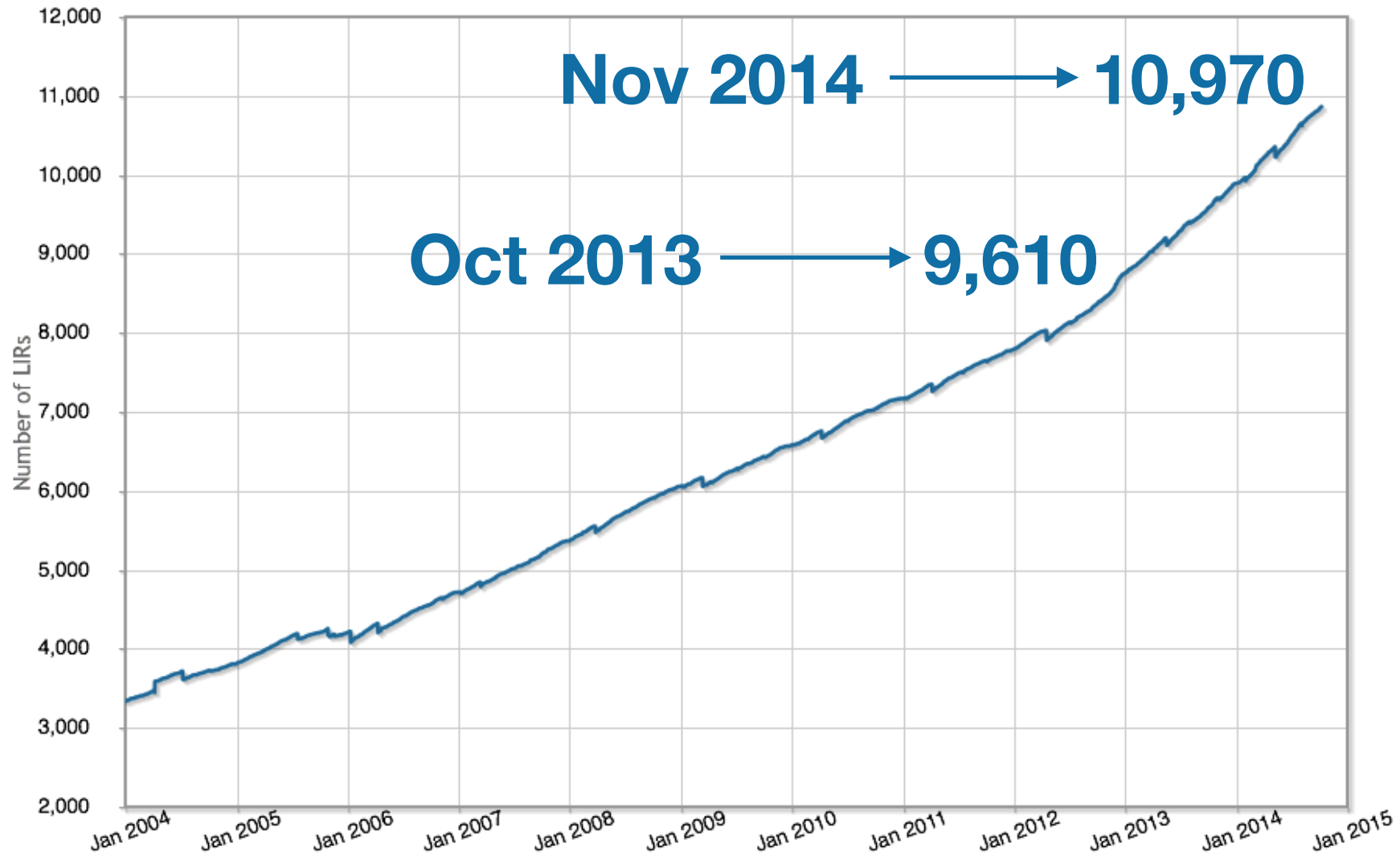
**RIPE  
NCC**

## **RIPE NCC Outlook**

---

Axel Pawlik

- Over 1,360 new members since RIPE 67 (2013)



- Based on the results of RIPE NCC Survey 2013
  - 48 key findings were identified
  - Full report was published in September 2014
  - <https://www.ripe.net/survey>
- The Registry remains our core focus
  - Decommissioned outdated internal registry maintenance systems
- Further improvements throughout the organisation
- But still more work to be done!

- LIR Portal improvements
  - IP Analyser and RIPE Database integration
  - Fully implemented overview for billing and invoicing
  - More resilient with better load balancing
- Established regional presence as planned
  - Dubai and Moscow, both offices and staff in place
  - Successful Regional Meetings took place in Bulgaria, Kazakhstan, Azerbaijan
  - Next meeting in Iran, Nov 2014

- Academic involvement
  - RIPE Academic Cooperation Initiative (RACI)
  - Increased student participation at RIPE Meetings
- Language considerations
  - Increased use of staff's languages (30+) talents
  - Translations of documentations and communications
- Finance procedures refined
  - Electronic invoicing since January 2014
  - Phone call before closure takes place

- Website developments
  - Improved search functionality
  - Restructure investigations complete (Live in Q1 2015)
- GM registration and voting procedures simplified
  - Fewer requirements in place
  - Increased participation in RIPE NCC Executive Board election process (up more than 90%)
- Customer support experience
  - Enhanced live chat (approximately 150 chats per month) and more accessible by phone
  - Increased language support

- RIPE Database
  - Revamped documentation has been published
  - Resiliency improvements
- Security
  - Implemented 2-factor authentication (for all services)
- RIPE Atlas
  - Live streaming, monitoring alerts, measurement tags
  - Expansion of network ( 7,000+ probes & 80 anchors)
- Legacy resources holders
  - Policy has now been implemented

- ICANN accountability process runs in parallel to the IANA stewardship transition process
- Upon delivery of a successful proposal, we will be ready to implement it
- We will continue to work with community as this will be an evolving process
- Consolidated RIR IANA Stewardship Proposal (CRISP) Team
  - Responsible for consolidating IANA stewardship proposals from the five RIR communities



- Preparing to submit a proposal together with names and protocols communities
  - Proposal to be submitted by 15 January 2015
- Continued engagement with all stakeholders throughout the process, including governments
- Discussion to take place tomorrow 11:00 - 12:30 in the Cooperation Working Group

- Maintaining a strong registry
- Effective outreach and external relations
- Consolidating and improving the current service offering
- Refining internal processes to provide further efficiency

- We have a wealth of data in place
- Across the entire organisation
- We will concentrate on tapping into this data
- Delivering statistics that our members and community find useful

- With such an expansive service region, not all communities are able to attend RIPE Meetings
- We facilitate these communities coming together in a neutral setting
- Successful at engaging new communities
  - But we need to follow up based on needs
- In 2015, we plan to go to U.A.E., Georgia, Serbia, Russia, Armenia and Ukraine

- RIPE NCC is committed to providing uninterrupted service to our entire service region regardless of political discussions or disputes
- Executive Board published a resolution on continuity of services to all RIPE NCC members
  - <https://www.ripe.net/continuity>
- RIPE NCC Staff are neutral in delivering services regardless of any political situations

- Independent security review of the RIPE Database and RIPE Atlas
- Improving the reachability to K-root nodes
- Implementation of a new ticketing system
- Restructuring of RIPE NCC website
- Enhancing the setting up of reverse DNS and Route object creation
- Extend online payment functionality

- Decrease in membership fee (1,750 >1,600 EUR)
- More than 10% increase in number of members
- No increase in staff numbers
- Minimal (less than 1%) increase in expenses
  - Including 17% decrease for RIPE Atlas
- More financial details in General Meeting

