



RIPE
NCC

Recover Access to a Maintainer Object

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Assistant Manager Database Group

- 25% of ripe-dbm requests
- On the technical side, we used to ask for:
 - PGP
 - Password
- And we updated the maintainer (after checks):
 - Added PGP / Password
 - Removed other authentication lines
(potentially for other users)

- Now adding auth SSO instead
 - User can add / remove other “auth:” lines
 - Less likely to have users resetting each other
 - Users can reset their **own** SSO password:
<https://access.ripe.net/forgot-password>
- Automated where possible
 - Emails with token sent to “upd-to:”
 - Fall-back process allows CS to send the link

